

Safety Culture in Healthcare Workshop

Date: Thursday 22nd March 2012

Venue: King's College, University of Aberdeen



Speakers



Dr Cakil Sarac

Dr Sarac is currently a Research Fellow working at the University of Aberdeen. Her research interests include safety culture and leadership behaviours in healthcare



Prof Rhona Flin

Professor Flin is director of the Industrial Psychology Research group and one of the network leaders of the Scottish Patient Safety Research Network.

<http://www.spsrn.ac.uk/>

Her research interests include non-technical skills in safety critical occupations and safety culture



Dr Kathryn Mearns

Dr Mearns is a human factors expert, with specific interests in risk perception and safety culture. She has worked extensively in industry, including offshore oil installations and air traffic management

Background

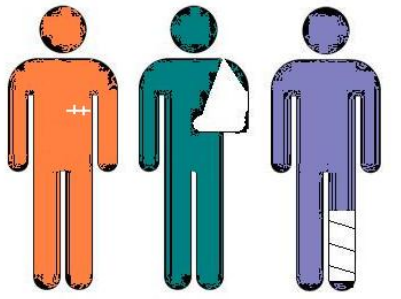
Improving patient safety is now one of the most significant objectives of health care organizations worldwide. In 2007, a national initiative to improve patient safety in Scottish acute hospitals was launched. One of the initiative objectives was, 'to drive a change in the safety culture in NHS organisations'.

A comprehensive safety culture project was carried out using both quantitative and qualitative methods in order to identify possible areas of organizational culture and practices that could be targeted to improve patient safety across Scottish acute hospitals. This workshop is designed to provide feedback and generate discussion based on the results of that study.

Aims of Workshop

- Provide an enhanced understanding of safety culture
- Present the findings of a recent safety culture project based on 7 Scottish acute hospitals
- Stimulate discussions around factors influencing safety culture
- Review the methods and tools used to assess the state of safety culture within workshop participants' organizations
- Formulate recommendations for improving safety culture
- Learn from other high reliability industries

Workshop Programme



Registration

To register please contact Wendy Booth (Industrial Psychology Research Centre, University of Aberdeen)

before **8th March 2012**. (01224) 273210 (w.booth@abdn.ac.uk)

Please note places are limited.

There is no registration fee for NHS or academic staff

9.30 – 10.00 Welcome – Tea / Coffee

10.00 – 10.15 Introduction and overview

- Aims, structure of day
- Introductions

10.15 – 11.15 What is Safety Culture?

- Understand the term safety culture and why it is important to measure it
- Overview of Scottish acute hospital safety culture project

11.15 – 11.30 Tea / Coffee break

11.30 – 12.45 Group Exercise

- Small group discussion based on the key findings of the safety culture project

12.45 – 13.30 Lunch

13.30 – 14.00 Assessment of safety culture in different health care settings

- Examine current techniques used in the assessment of safety culture
- Assessment tools

14.00 – 14.30 How can you use the results to improve safety culture in your organisation?

14.30 – 15.15 Safety culture in Air Traffic Management

- Learning from a safety culture programme in another industry

15.15 – 15.30 Review of the day / Conclusions