



Interdisciplinary research in partnership with
the Universities of Dundee and St Andrews

Making health care safer: learning from social and organisational research

25th-26th June 2012

Upper & Lower College Halls, St Salvator's Quad,
University of St Andrews KY16 9AJ

A two day conference to explore key questions facing
us as researchers, practitioners and policy-makers:
questions that address better collective learning,
sustainable quality improvement and safer patient care

Delegate comments about the 2011 conference:

"Fabulous setting, lovely food and ideal venue"

"An interesting, important and enjoyable conference"

"Very useful and stimulating"

"I would recommend it to other clinical academics"

*"Excellent, well run conference, great speakers, excellent location and
conference facilities"*

Further details and booking information will follow shortly. For further information, please
contact Alison Powell aep2@st-and.ac.uk

<http://sdhipsconf2012.wordpress.com>



Social Dimensions of Health Institute (sdhi)

Brief description of the conference themes

Our focus is on how social and organisational research can help deepen our understanding of what makes for safer health care organisations: organisations in which the dynamics and interactions, structures, processes and cultures are conducive to both staff and patient safety. This perspective may challenge notions of patient safety that emphasise individuals and individual behaviour change, and moves us on from simply a search for ‘interventions’ that can be applied in the hopes of improving care.

Some of the issues might include:

- How interactions between health professionals are affected by local cultures, professional identities and role boundaries;
- How individuals and groups in health care organisations learn in formal and informal ways, with a particular emphasis on *collective* learning;
- How good (or less good) practices are sustained and spread through and between organisations;
- How policy, organisational and professional contexts can support or work against safer care;
- How unintended consequences can arise through implementation of interventions intended to improve safety and quality;
- How patient safety and staff safety (including concepts of ‘psychological safety’) are interconnected;
- How the ways in which patient safety is framed by policy-makers and managers can influence the potential for effective action nationally and locally.

Programme

The programme details will follow, but the conference will start mid morning on Monday 25th June and end by 2pm on Tuesday 26th June. There will be a conference dinner on Monday evening (included in the conference fee).

Visual displays and parallel sessions

We will be inviting submissions of abstracts from individuals and research teams for visual displays and parallel sessions/workshops. Further details will follow.